## Getting ready for an El Nino summer



## Feedback Survey

## Q9 - Please provide details of the most informative parts of the webinar

**Summary** Key highlights provided by webinar viewers

- Personalized plans and community connections.
- Using programs like P-CEP for various scenarios.
- Collaborating with family, friends, and neighbours.
- Addressing the needs of vulnerable community members.
- Providing essential information for newcomers.
- Ongoing emergency preparedness.
- Tailored advice for people with disabilities.
- Practical advice and empathetic presentations.
- People-centered approaches and involvement.
- Importance of personal documents and early evacuation.
- Diversity of perspectives and actionable advice.
- Involvement of neighbors and wider community.
- Regular review and practise in planning.
- Value of tools like the P-CEP Toolkit.
- Knowing limitations and working with neighbours.
- Enhancing awareness and preparedness.
- Community coordination and fuel reduction.
- Early preparation and communication.
- Avoiding complacency in planning.
- Reflection on personal experiences.
- Clear communication and ongoing efforts.
- Practical tips like property assessment.
- Bushfire preparedness and community relationships.
- Emphasis on wide-ranging conversations.
- Preparation for different scenarios.
- Addressing diversity issues in planning.
- Personal preparation and knowing limitations.
- Value of person-centered planning.
- Insights on fire strategy and personal preparation.
- Practical advice and contributions from presenters.
- Reminders for emergency grab bags and plan review.
- Focus on preparation and family inclusion.
- Community involvement and personalized plans.
- Remembering essential items and actions.
- Structured planning and clear presentation.
- Considering different scenarios.
- Readiness prompts and practical advice.
- Suggestions for property assessment.
- Thorough property assessments and preparation.
- Gaining new ideas and tips.
- Insights from presenters.
- Planning for different scenarios.
- Structured approach for newcomers.
- Importance of preparation actions.

## **Detailed audience responses**

- 1 I liked both the notion of a personalised plan to take account of individual needs and strengths but also the need for community connection too.
- The use of the P-CEP program to reinforce the concept that each of us has a role to play in disaster preparation and the focus on preparing plans for different scenarios not just one plan.
- The need for a fire plan to be produced in collaboration with family, friends and neighbours. The importance of practising the plan under "realistic" conditions, e.g. practise in the dark to simulate smoke.
- 4 Person Centred Emergency Preparedness Toolkit. Love the focus on vulnerable community members. Need to consider CALD communities and refugees with little to no knowledge of risk and how to deal with it.
- Thanks for the information shared, this is my first year living in Australia and in a bushfire prone zone, so every part of today's webinar was very important for me.
- 6 Emergency preparedness is a process, not a one-time event. Find out what school and neighbour's plans are as that will impact on my plan. Thinking about the time of year; which month; which night of the week (granddaughter often has friends over for a sleepover); the month. How weather is more unpredictable nowadays, so we learnt in the 2019 fires in Northern Rivers that rainforest trees DO BURN! and the walk around, especially at night. I'm excited to try the conversations out with family, who now live with me since being made homeless by the floods in Lismore.
- 7 P-CEP I have a disability so this was extremely relevant to me.
- We were convinced about the need to update our existing plan ASAP. Also to walk it through to ensure that it is doable.
- I really like the mix of practical on the ground advice and the co-design framework. Genuinely empathetic presentations and really useful beyond-the-obvious advice.
- 10 I appreciated the very practical advice, as well as the people centred focus on working to motivate people.
- 11 All of it! But the P-CEP presentation was the highlight.
- 12 Craig Lapsley's 6 P's people and pets; papers, pictures, phone numbers and important documents; prescriptions, medications and glasses; personal computer; personal assistance devices (e.g. wheelchair, cane, walker); plastic cards and cash.
- 13 The session delivered by Parvathi these people are the most vulnerable in our community and the P-CEP tool gives them a voice in their own emergency management.
- The information around personal preparation and knowing your limitations was very good. It didn't just highlight the problems you may face, it also presented possible solutions that we could use, based on our community and neighbours.
- First time participant. Found presentations current, timely and informative. Will now look at website in greater detail to develop resilience plans for myself and older family members who live alone. Will share this excellent resource with my network.
- 16 Craig Lapsley and Malcolm Hackett spoke about practical considerations for making a bushfire plan, including walking around and practising at night to simulate smoky conditions.
- 17 Craig Lapsley's introduction, importance in having discussions with neighbours and community.

- We need to make sure our Community Fireguard group meet soon to share our Fire Plan and to understand what neighbours are planning Also we need to do "follow up" fuel reduction work.
- A good overview and confirmation of what we practiced during the 2019 bushfires and needed reminding of. Also the importance of conferring with neighbours. Does everyone know what each is doing? Didn't happen when blindsided by the 2019 bushfires.
- Focus on pre-communication with family for clarity. Talking with community/neighbours Practical advice e.g. thinking about what happens if I need to leave at night.
- Insights and information about fire strategy generally, aggregated from multiple experiences. This adds to my own personal experience of bushfire and helps moderate or extend my awareness.
- When panel members addressed questions raised by participants. Down to earth areas of concern.
- 23 Looking after elderly neighbours.
- I liked the different approaches from the different speakers some were really practical and direct, while others spoke about more complex things.
- 25 Craig Lapsley's asset protection advice.
- Responses to the audience questions was very good as well as the content of presenters and how presenters bounced off each other's ideas.
- I found the data from Sydney University very interesting, and the information relating to personal documents a great reminder of what to remember to take.
- 28 Danielle Clode's input.
- 29 Suggestions for your own home.
- The listing of the 'P' items that are necessary to have ready if you have to leave. The information about working together with your neighbours to work as a team.
- 31 Walking around the home at night to get a real feeling of challenges if caught in a bushfire.
- 32 Craig Lapsley's "P's". Learning about the P-CEP program via University of Sydney.
- The first speaker brought all the insights from the 2022 webinars into focus again, so a timely reminder.
- 34 Bushfire preparedness.
- 35 Relationship with neighbours what they expect of you and your them.
- 36 The mentions of wide ranging conversations and planning, not just immediate household.
- 37 Preparation to leave early, think of animals, the 6 Ps.
- 38 Recommendations of what to bring with us if leaving early, the 6Ps.
- 39 Assisting people with disabilities to prepare and consider alternative exits strategies.
- 40 Reminder not to leave everything to the last minute, practise is key. Also P-CEP workbook info very useful.
- 41 P CEP chart.
- 42 I was pleased to see diversity issues being addressed. Scope encompasses elders.

- 43 The presentation and follow up discussion of the P-CEP Toolkit.
- The 6P's to organise and take with you if evacuating.
- 45 Parvathi's person centred planning approach P-CEP, Danielle's comments re questions.
- The people focused/centred approach information was excellent.
- 47 Parvathi Subramaniam, The University of Sydney.
- 48 How to prepare and what to do on extreme fire days.
- 49 All had great ideas. Particularly enjoyed Craig Lapsley's easily understood ideas and comments.
- Reminders as to what to pack in my grab bag. Reminded me to check my Plan/s.
- The parts the presenter did regarding the 6 p's. There was quite a lot not entirely relevant to my situation (although I appreciate its context for others). A schedule of what was going to be covered and when would have been handy. I sat down with my kids who became very bored and distracted very quickly and we ultimately couldn't watch to the end as some sections dragged on a fair bit and were quite dry and without knowing what was going to be discussed next you lost me.
- 52 Parvathi who described the P-CEP program.
- The section that Craig spoke about with what people should be doing with files and other personal items.
- 54 The 6 P's was good.
- I found last night's webinar to be far too vague and basic.
- 56 P-CEP for those with disabilities.
- Not really anything new but find helpful to remind us not to be complacent about our planning. I like what the presenters said about the fluidity and ongoing nature of planning and with people staying with us in December adding them into our plan.
- Involving your neighbours and local community in making your plan and informing them of your intended actions. Also making your own specific plan not just going along with a general plan.
- This seminar provided some good pointers regarding emergency planning/plans but it seemed to be just "talking" somehow, not sure really but it just lacked punch/direction. I expected tonight's session to be led with El Nino facts and effects we can expect (vs a normal year), then lead into the things we need to do differently to accommodate those effects.
- P-CEP information was very useful and I intend to look into this further. Craig's recommendation for walking tour of property.
- 61 Remember and act on the 'P' words.
- 62 It was all valuable thank you.
- All the presenters had excellent information. Craig's list of Ps and plan and plan again and practise at night (excellent). Another presenter mentioned planning for someone who needs assistance e.g. walker or the like. Plus the great advice if you have very young children leave early. Also have your own plan and do not plan to rely on other agencies e.g. Council for guidance especially at the last minute.

- First presentation was good but needed some slides to back up information. The 6 P's was good information but needed to be presented better.
- The structure was great. With the core information being the methodology of planning, the introduction and exposition about P-CEP were informative and accessible. Parvathi was a bright and engaging presenter.
- Thinking about different plans for different scenarios and time frames.
- Reminder to review our plan and suggestions to talk to neighbours and family even if they don't live with us.
- To be honest I lost interest, it was too long.
- 69 P-CEP, property assessment, communication and evolution of a plan.
- 70 The P's a great way to remember key topics. Incisiveness when discussing/ formulating plans. Walk around my property try to mix things up e.g. doing things in the dark as a practise.
- 71 I found the idea of the 'walk' a great idea and at different times of the year to obtain a full perspective of changes to the property. The suggestion of working with neighbors and what that might look like. The 6 x P's!
- 72 Websites for more detail.
- Walking the whole property morning and night and making sure have correct resources e.g. hitching trailer at night time, be aware and don't expect circumstances not to change over summer period; checking land outside fence, check neighbour's plan and incorporate/share plans A, B, C.
- 74 Craig's talk and his thoughts and suggestions.
- 75 Always get a few ideas/tips to enhance our plan.
- 76 Craig in particular was outstanding. The P-CEP process reinforced Craig's message of the importance of speaking about your plan with family and neighbours.
- Craig Lapsley's presentation and the use of the P-CEP when working with older people in the community with special needs.
- I don't think there was enough importance put on leaving early. Focus on all that you have to do before you leave, that is a task a week before. On the day you just have to go, focus on what time should you leave? I think people need a lot more information on knowing where the fire is and how to calculate how long before it arrives and cuts you off.
- 79 P-CEP by Parvathi Subramaniam.
- Second presenter's content less relevant for us, and more formal speaking style made husband tune out and struggle to stay watching.
- 81 P-CEP and the 6 P's.
- The prompts about readiness and all the things you should take into consideration given a variety of circumstances and people. The value of knowing your neighbours and making preparations sooner rather later.
- 83 Preparation actions to take.
- 84 Talking about walking around the property.
- Making a plan for your personal circumstances using emergency situations i.e. power outage, fire and COVID. Considering business plan as a separate plan. Consider different hours when an emergency might happen and you might not be able to get home or arrive home and the emergency has started.
- 86 Planning, changing plans according to change of season.

87	Structure, clarity of presentation, good for people new to bushfire areas or unfamiliar with the topic.